

1 **BEFORE THE ARIZONA STATE BOARD OF BEHAVIORAL HEALTH EXAMINERS**

2 **In the Matter of:**

3 **Krishna L. Bright, LPC-12462,**
4 **Licensed Professional Counselor,**
5 **In the State of Arizona.**

6 **RESPONDENT**

CASE NO. 2023-0038


**RELEASE FROM
NON-DISCIPLINARY CONSENT
AGREEMENT AND ORDER**

7 The Board received a request from Respondent to release them from the terms and
8 conditions of the Non-Disciplinary Consent Agreement and Order dated June 10th, 2023. After
9 consideration, the Board voted to release Respondent from the terms and conditions of the
10 Non-Disciplinary Consent Agreement and Order dated June 10th, 2023.

11 **ORDER**

12 **GOOD CAUSE APPEARING, IT IS THEREFORE ORDERED THAT:**

13 Respondent is hereby released from all terms and conditions of the Non-Disciplinary
14 Consent Agreement and Order dated June 10th, 2023.

15 By:  Jul 25, 2023
16 **TOBI ZAVALA, Executive Director** **Date**
Arizona Board of Behavioral Health Examiners

17
18 **ORIGINAL** of the foregoing filed Jul 25, 2023
19 with:

20 Arizona Board of Behavioral Health Examiners
21 1740 West Adams Street, Suite 3600
22 Phoenix, AZ 85007

23 **EXECUTED COPY** of the foregoing sent electronically Jul 25, 2023
24 to:

25 Krishna L. Bright
Address of Record
Respondent

1 Flynn P. Carey
2 Mitchell Stein Carey Chapman
3 2600 N Central Ave Suite 1000
4 Phoenix, AZ 85004
5 Attorney for Respondent

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1 4. Respondent acknowledges and agrees that upon signing this Consent
2 Agreement and returning it to the Board's Executive Director, Respondent may not revoke their
3 acceptance of this Consent Agreement or make any modifications to it. Any modification of this
4 original document is ineffective and void unless mutually approved by the parties in writing.

5 5. The findings contained in the Findings of Fact portion of this Consent Agreement
6 are conclusive evidence of the facts stated herein between only Respondent and the Board for
7 the final disposition of this matter and may be used for purposes of determining sanctions in any
8 future disciplinary matter.

9 6. This Consent Agreement is subject to the Board's approval, and will be effective
10 only when the Board accepts it. In the event the Board in its discretion does not approve this
11 Consent Agreement, this Consent Agreement is withdrawn and shall be of no evidentiary value,
12 nor shall it be relied upon or introduced in any disciplinary action by any party hereto, except
13 that Respondent agrees that should the Board reject this Consent Agreement and this case
14 proceeds to hearing, Respondent shall assert no claim that the Board was prejudiced by its
15 review and discussion of this document or of any records relating thereto.

16 7. Respondent acknowledges and agrees that the acceptance of this Consent
17 Agreement is solely to settle this Board matter and does not preclude the Board from instituting
18 other proceedings as may be appropriate now or in the future. Furthermore, and
19 notwithstanding any language in this Consent Agreement, this Consent Agreement does not
20 preclude in any way any other state agency or officer or political subdivision of this state from
21 instituting proceedings, investigating claims, or taking legal action as may be appropriate now or
22 in the future relating to this matter or other matters concerning Respondent, including but not
23 limited to violations of Arizona's Consumer Fraud Act. Respondent acknowledges that, other
24 than with respect to the Board, this Consent Agreement makes no representations, implied or

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1 otherwise, about the views or intended actions of any other state agency or officer or political
2 subdivision of the state relating to this matter or other matters concerning Respondent.

3 8. Respondent understands that once the Board approves and signs this Consent
4 Agreement, it shall constitute a public record that may be disseminated as a formal action of the
5 Board.

6 9. Respondent further understands that any violation of this Consent Agreement
7 constitutes unprofessional conduct pursuant to A.R.S. § 32-3251(16)(n) and may result in
8 disciplinary action pursuant to A.R.S. § 32-3281.

9 10. The Board therefore retains jurisdiction over Respondent and may initiate
10 disciplinary action against Respondent if it determines that they have failed to comply with the
11 terms of the Consent Agreement or of the practice act.

12 The Board issues the following Findings of Fact, Conclusions of Law and Order:

13 **FINDINGS OF FACT**

14 1. Respondent is the holder of License No. LPC-12462 for the practice of
15 counseling in the State of Arizona.

16 2. Since 11/08, Respondent has been employed with the agency ("Agency") as a
17 Mental Health Clinician in her most current role.

18 3. On 09/06/22 at approximately 4:00pm, Respondent was informed by Agency's
19 front desk staff that a client ("Client") was driving to Agency for a crisis appointment.

20 4. On 09/06/22, Respondent entered a care coordination note for 4:30pm which
21 included the following:

22 a. Client spoke with Agency's secretary prior to being scheduled since she
23 answered yes to two crisis questions.

24 b. Respondent was informed of Client's location and that she preferred to come
25 to Agency.

- 1 c. Respondent consulted with Coworker who agreed Respondent needed to call
2 Client to assess safety to determine if Client needed to come in to see a
3 counselor that day or schedule an appointment.
- 4 d. Respondent called Client and when Respondent asked if Client felt she was
5 in crisis or felt like a harm to herself, Client responded "define crisis."
- 6 e. Respondent responded by informing Client of definitions of harm to self, harm
7 to others, and instability of mood to the extent someone feels unsafe.
- 8 f. Client reported not feeling safe but did not indicate that she was going to
9 harm herself or others.
- 10 g. Respondent encouraged Client to come to Agency and when Respondent
11 began giving Client directions, Client interrupted stating she was not coming
12 in and hung up the phone.
- 13 h. Respondent attempted to call Client back and left a voicemail encouraging
14 Client to come in.
- 15 i. A 4:37pm addendum completed by Respondent indicated the following:
- 16 • Respondent consulted with Complainant and it was agreed Respondent
17 would call Client again at 5:00pm.
 - 18 • Respondent called and left a voicemail with crisis information and
19 indicated that she had sent the Client other resources through a secure
20 email message.
 - 21 • Respondent put a Clinical Care appointment in for the Counselor of the
22 Day for the following day at 9:00am to follow up with Client.
- 23 j. Respondent attempted to call Client back and provide resources following the
24 end of their phone call, but Respondent failed to complete any sort of suicide
25 risk assessment for Client.

1 k. Respondent did consult with Coworker who assisted in this matter.

2 5. A 09/06/22 addendum completed by Complainant at 5:26pm indicated
3 Complainant called UAPD and requested they check Client's last known location due to
4 concerns about Client's safety, inability to reach Client, and lack of emergency contacts in
5 Client's chart.

6 6. A 09/06/22 note completed by Coworker at 5:37pm included the following:

7 a. Officer called after receiving a request to check for Client at the 6th street
8 parking garage and asked for more descriptive information.

9 b. Two subsequent addendums completed by Coworker on 09/07/22 indicated
10 the police gathered more information and contacted the Pima County
11 Sheriff's Department who conducted a welfare check at Client's home where
12 family indicated she was fine and at school.

13 7. A 09/07/22 contact note completed by a separate clinician indicated they spoke
14 with Client's aunt who reported that Client bought a gun and bullets and sent pictures to her
15 husband stating she was at a hotel, and Client was subsequently taken to CRC where she
16 denied everything.

17 8. Respondent was subsequently placed on a performance improvement plan for
18 this concern.

19 9. The performance improvement plan was established 09/12/22 and successfully
20 completed on 12/06/22.

21 10. On 03/14/23, Respondent was issued a verbal warning for failing to follow
22 Agency's hospitalization protocol when a separate client was assessed for being a high risk of
23 suicide.

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1 Flynn P. Carey
2 Mitchell Stein Carey Chapman
3 2600 N Central Ave Suite 1000
4 Phoenix AZ 85004
5 Attorney for Respondent

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