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BEFORE THE ARIZONA BOARD OF BEHAVIORAL HEALTH EXAMINERS

In the Matter of:

Samuel S. Lample, LPC-10690, Licensed Professional Counselor, In the State of Arizona.

RESPONDENT

CASE NO. 2023-0060
CONSENT AGREEMENT

In the interest of a prompt and speedy settlement of the above captioned matter, consistent with the public interest, statutory requirements and responsibilities of the Arizona State Board of Behavioral Health Examiners ("Board"), and pursuant to A.R.S. §§ 32-3281(F) and 41-1092.07(F)(5), Samuel S. Lample ("Respondent") and the Board enter into this Consent Agreement, Findings of Fact, Conclusions of Law and Order ("Consent Agreement") as a final disposition of this matter.

RECITALS

Respondent understands and agrees that:

- Any record prepared in this matter, all investigative materials prepared or received by the Board concerning the allegations, and all related materials and exhibits may be retained in the Board's file pertaining to this matter.
- 2. Respondent has the right to a formal administrative hearing at which Respondent can present evidence and cross examine the State's witnesses. Respondent hereby irrevocably waives their right to such formal hearing concerning these allegations and irrevocably waives their right to any rehearing or judicial review relating to the allegations contained in this Consent Agreement.
- Respondent has the right to consult with an attorney prior to entering into this Consent Agreement.

- 4. Respondent acknowledges and agrees that upon signing this Consent Agreement and returning it to the Board's Executive Director, Respondent may not revoke their acceptance of this Consent Agreement or make any modifications to it. Any modification of this original document is ineffective and void unless mutually approved by the parties in writing.
- 5. The findings contained in the Findings of Fact portion of this Consent Agreement are conclusive evidence of the facts stated herein between only Respondent and the Board for the final disposition of this matter and may be used for purposes of determining sanctions in any future disciplinary matter.
- 6. This Consent Agreement is subject to the Board's approval, and will be effective only when the Board accepts it. In the event the Board in its discretion does not approve this Consent Agreement, this Consent Agreement is withdrawn and shall be of no evidentiary value, nor shall it be relied upon or introduced in any disciplinary action by any party hereto, except that Respondent agrees that should the Board reject this Consent Agreement and this case proceeds to hearing, Respondent shall assert no claim that the Board was prejudiced by its review and discussion of this document or of any records relating thereto.
- 7. Respondent acknowledges and agrees that the acceptance of this Consent Agreement is solely to settle this Board matter and does not preclude the Board from instituting other proceedings as may be appropriate now or in the future. Furthermore, and notwithstanding any language in this Consent Agreement, this Consent Agreement does not preclude in any way any other state agency or officer or political subdivision of this state from instituting proceedings, investigating claims, or taking legal action as may be appropriate now or in the future relating to this matter or other matters concerning Respondent, including but not limited to violations of Arizona's Consumer Fraud Act. Respondent acknowledges that, other than with respect to the Board, this Consent Agreement makes no representations, implied or

otherwise, about the views or intended actions of any other state agency or officer or political subdivision of the state relating to this matter or other matters concerning Respondent.

- 8. Respondent understands that once the Board approves and signs this Consent Agreement, it is a public record that may be publicly disseminated as a formal action of the Board, and that it shall be reported as required by law to the National Practitioner Data Bank.
- 9. Respondent further understands that any violation of this Consent Agreement constitutes unprofessional conduct pursuant to A.R.S. § 32-3251(16)(n) and may result in disciplinary action pursuant to A.R.S. § 32-3281.
- 10. The Board therefore retains jurisdiction over Respondent and may initiate disciplinary action against Respondent if it determines that they have failed to comply with the terms of this Consent Agreement or of the practice act.

The Board issues the following Findings of Fact, Conclusions of Law and Order:

FINDINGS OF FACT

- 1. Respondent is the holder of License No. LPC-10690 for the practice of counseling in the State of Arizona.
- 2. From roughly 08/17 - 10/21, Respondent provided behavioral health services to Complainant through various entities Respondent worked at or owned.
- 3. From 06/21 - 09/21, Respondent provided behavioral health services to Husband through two separate entities Respondent worked at.
- 4. At the onset of Complainant's services, there were no signed collateral forms by either Complainant or Husband attesting to the rationale for Husband's involvement in Complainant's therapy retained within the records.
- 5. Complainant's 08/29/21 treatment plan indicated goals around addressing trauma, setting boundaries, and processing dynamics in her marriage through individual therapy and couple's work as needed.

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- 6. Despite Respondent documenting in the assessment and treatment plan that couple's work may be utilized in the therapy, the informed consents signed at the outset of services was not retained within Complainant's clinical records and failure to maintain the informed consents created confusion regarding how services were described to Complainant at the outset of services and who the client would be moving forward.
- 7. The treatment plan for Complainant was not signed by either Complainant or Husband, again making it unclear whether the services were individual or couples.
- 8. Respondent had Complainant's sisters and Father sign collateral forms for the purpose of assisting in Complainant's therapy.
 - 9. Respondent represented the following during his investigative interview:
 - a. Certain records were not appropriately scanned into the clinical record by a separate staff member.
 - Respondent believes he would have had any participants in Complainant's therapy sign collateral forms prior to them being involved in the therapy.
- 10. It is unclear whether the services were individual services with Husband as a collateral or couples services based on the various discussions within the clinical records.
- 11. Respondent treated Husband individually roughly four years after the initiation of services with Complainant.
- 12. At the onset of individual services with Husband, there does not appear to be any sort of documentation regarding Respondent's rationale for taking on Husband as an individual client and how there would not be any sort of conflict of interest by treating Husband while Respondent was treating Complainant and Husband was involved in Complainant's therapy.
- 13. Respondent failed to establish clear roles with Complainant and Husband at the onset of each of their services.

- 14. A number of sessions with Complainant's records focus on issues with Husband and most of Husband's sessions focus on issues within his marriage.
- 15. Respondent failed to document any sort of possible conflict of interest by treating multiple family members and felt that his clinical judgment trumped rules and guidelines.
- 16. Respondent failed to retain initial informed consents and treatment plans within Complainant's clinical records.
- 17. The 08/23/21 informed consent that was maintained in Complainant's clinical records failed to include three minimum requirements.
- 18. The 08/29/21 treatment plan for Complainant failed to include two minimum requirements.
- 19. From 10/02/20 06/02/21, Complainant's clinical records failed to include four minimum requirements.
- 20. From 06/04/21 08/05/21, Complainant's progress notes failed to include four minimum requirements.
- 21. From 08/25/21 10/20/21, Complainant's progress notes failed to include three minimum requirements.
 - 22. Respondent did not have possession of any billing records prior to 2019.
- 23. A 08/05/20 Square Receipt did not specify the dates of service and indicated it was a receipt for three billed sessions in 07/20 despite Complainant only have one session in 07/20.
- 24. The informed consent Husband signed failed to include three minimum requirements.
- 25. An 08/27/21 treatment plan for Husband failed to include two minimum requirements.

- 26. From 06/18/21 07/28/21, Husband's progress notes failed to include four minimum requirements.
- 27. From 07/27/21 09/10/21, Husband's progress notes failed to include three minimum requirements.
- 28. Husband's billing records only included record of two billed services and there were no billing records for the services provided from 06/18/21 07/28/21.
- 29. Various billing records in 2020 and 2021 were not retained as there were receipts for a number of services that did not align with the actual amount of services provided to Complainant.
- 30. Respondent represented he had a staff member who would have been responsible for entering records into the electronic records system.
- 31. During an investigative interview, Respondent represented the following regarding the documentation deficiencies:
 - Respondent was not aware his clinical documentation did not meet the Board's minimum requirements.
 - b. It was not until the filing of the complaint that Respondent realized Complainant's informed consent and treatment plan prior to 2021 was missing.
 - c. Respondent failed to update Complainant's treatment plan annually as required by rules due to lack of attention to detail.
 - d. Respondent is not heavily involved in collecting money from patients and entrusted other staff to collect payments.
 - e. Respondent acknowledged completing the Board's tutorial on statutes and rules but represented he sometime forgets to do things.

- f. Respondent did not see it as a misrepresentation by singing the attestation within his renewal application that he was compliant with rules and statues because he feels the attestation requires him to sign off on being perfect.
- 32. Due to these concerns noted in Complainant's and Husband's clinical records,
 Board staff requested a client list from Respondent and randomly selected three clinical records
 to see if there were similar deficiencies in other records.
 - 33. The following deficiencies were found within the randomly selected records:
 - a. JGH's clinical records included the following:
 - The 10/23/21 informed consent failed to include two minimum requirements.
 - The 08/04/23 informed consent failed to include one minimum requirements.
 - A 10/23/21 treatment plan failed to include the date the treatment plan will be reviewed and JGH did not sign the treatment plan until 08/08/23.
 - From 09/20 05/21, the progress notes had a section for staff signature but it was left blank.
 - The billing records did not align with all service dates as required by Board rules.
 - b. LC's clinical records included the following:
 - A 03/05/22 informed consent failed to include one minimum requirement.
 - A 03/11/22 and 04/20/22 treatment plan failed to include two minimum requirements.
 - c. TO's clinical records included the following:
 - A 02/28/22 informed consent failed to include one minimum requirement.

- A 03/08/22 and 04/20/22 treatment plan failed to include two minimum requirements.
- The billing records did not align with the progress notes.
- 34. Board staff requested Respondent provide updated clinical records after being notified of the deficiencies and his updated forms did not include all minimum requirements.
- 35. During Board staff's investigative interview, Respondent acknowledged he has been completing FMLA for the past few years and has probably completed roughly 20 of these in the past three years.
- 36. Respondent extended his boundaries of competence by completing disability paperwork for clients, when as a therapist he is contracted to treat, diagnose, assess, and evaluate rather than disable clients.
- 37. Respondent attested to physical abilities of KS which is beyond Respondent's scope of practice as a behavioral health professional.

CONCLUSIONS OF LAW

- The Board has jurisdiction over Respondent pursuant to A.R.S. § 32-3251 et seq.
 and the rules promulgated by the Board relating to Respondent's professional practice as a
 licensed behavioral health professional.
- 2. The conduct and circumstances described in the Findings of Fact constitute a violation of A.R.S. § 32-3251(16)(k), engaging in any conduct or practice that is contrary to recognized standards of ethics in the behavioral health profession or that constitutes a danger to the health, welfare or safety of a client, as it relates to the following sections of the ACA Code of Ethics:

A.6.d, Role Changes in the Professional Relationship

When counselors change a role from the original or most recent contracted relationship, they obtain informed consent from the client

and explain the client's right to refuse services related to the change. Examples of role changes include, but are not limited to 1. changing from individual to relationship or family counseling, or vice versa; 2. changing from an evaluative role to a therapeutic role, or vice versa; and 3. Changing from a counselor to a mediator role, or vice versa. Clients must be fully informed of any anticipated consequences (e.g., financial, legal, personal, therapeutic) of counselor role changes.

A.8, Multiple Clients

When a counselor agrees to provide counseling services to two or more persons who have a relationship, the counselor clarifies at the outset which person or persons are clients and the nature of the relationships the counselor will have with each involved person. If it becomes apparent that the counselor may be called upon to perform potentially conflicting roles, the counselor will clarify, adjust, or withdraw from roles appropriately.

- 3. The conduct and circumstances described in the Findings of Fact constitute a violation of A.R.S. § 32-3251(16)(m), engaging or offering to engage as a licensee in activities that are not congruent with the licensee's professional education, training or experience.
- 4. The conduct and circumstances described in the Findings of Fact constitute a violation of A.R.S. § 32-3251(16)(p), failing to conform to minimum practice standards as developed by the board, as it relates to the following:

A.A.C. R4-6-1101. Consent for Treatment

A.A.C. R4-6-1102. Treatment Plan

A.A.C. R4-6-1103. Client Record

A.A.C. R4-6-1104. Financial and Billing Records

A.A.C. R4-6-1106. Telepractice.

5. The conduct and circumstances described in the Findings of Fact constitute a violation of A.R.S. § 32-3251(16)(hh), failing to retain records pursuant to section 12-2297.

ORDER

Based upon the foregoing Findings of Fact and Conclusions of Law, the parties agree to the provisions and penalties imposed as follows:

- Respondent's license, LPC-10690, will be placed on probation for 12 months, effective from the date of entry as signed below.
- 2. Respondent shall not practice under their license, LPC-10690, unless they are fully compliant with all terms and conditions in this Consent Agreement. If, for any reason, Respondent is unable to comply with the terms and conditions of this Consent Agreement, they shall immediately notify the Board in writing and shall not practice under their license until they submit a written request to the Board to re-commence compliance with this Consent Agreement. All such requests shall be pre-approved by the Board Chair or designee.
- 3. In the event that Respondent is unable to comply with the terms and conditions of this Consent Agreement, all remaining time frames shall be tolled and remain tolled until such time as they are granted approval to re-commence compliance with the Consent Agreement.

Continuing Education

4. In addition to the continuing education requirements of A.R.S. § 32-3273, within 12 months of the effective date of this Consent Agreement, Respondent shall complete 3 clock hours of continuing education addressing behavioral health ethics. All required continuing education shall be pre-approved by the Board Chair or designee. Upon completion, Respondent shall submit a certificate of completion of the required continuing education.

- 5. In addition to the continuing education requirements of A.R.S. § 32-3273, within 12 months of the effective date of this Consent Agreement, Respondent shall complete 3 clock hours of continuing education addressing Arizona documentation. All required continuing education shall be pre-approved by the Board Chair or designee. Upon completion, Respondent shall submit a certificate of completion of the required continuing education.
- 6. In addition to the continuing education requirements of A.R.S. § 32-3273, within 12 months of the effective date of this Consent Agreement, Respondent shall complete 12 clock hours in clinical supervision training that meets requirements of A.A.C. R4-6-214. All required continuing education shall be pre-approved by the Board Chair or designee. Upon completion, Respondent shall submit a certificate of completion of the required continuing education.
- 7. In addition to the continuing education requirements of A.R.S. § 32-3273, within 12 months of the effective date of this Consent Agreement, Respondent shall take and pass a three-semester credit hour graduate level course in working with couples and families from a regionally accredited college or university, pre-approved by the Board Chair or designee. Upon completion, Respondent shall submit to the Board an official transcript establishing completion of the required course.

Practice Monitor

8. While on probation, Respondent shall establish and maintain a relationship with a practice monitor who is a masters or higher-level behavioral health professional licensed by the Arizona Board of Behavioral Health Examiners at the independent level. The practice monitor shall provide training and assistance to Respondent regarding setting up appropriate forms and formats for Respondent's clinical records, implementing current behavioral health standards of practice related to behavioral health assessment and treatment planning, providing treatment consistent with the documented treatment plan, and documenting the treatment provided in

accordance with current behavioral health standards. Respondent and the practice monitor shall review the clinical documentation produced for each and every active client Respondent sees at least once per month. The practice monitor shall ensure that Respondent complies with the audit plan approved by the Board Chair or designee. Respondent shall meet with the practice monitor at the recommendation of the practice monitor.

9. Within 30 days of the effective date of this Consent Agreement, Respondent shall submit the name of a practice monitor for pre-approval by the Board Chair or designee. Also within 30 days of the effective date of this Consent Agreement, the proposed Practice Monitor shall submit a letter disclosing their prior relationship to Respondent. In that letter, the practice monitor shall address why they should be approved, acknowledge that they have reviewed the Consent Agreement and include the results of an initial assessment and a monitoring plan regarding the proposed practice monitoring of Respondent. The letter from the proposed Practice Monitor shall be submitted to the Board.

Monitoring Quarterly Reports

approval by the Board Chair or designee. The quarterly reports shall include issues presented in this consent agreement that need to be reported and the practice monitor shall notify the Board if more frequent monitoring is needed. The practice monitor shall submit a final summary report for review and approval by the Board Chair or designee. The final summary report submitted by the practice monitor shall address Respondent's competency to engage in independent practice in accordance with current standards of practice.

Change of Practice Monitor During Probation

11. If, during the period of Respondent's probation, the practice monitor determines that they cannot continue as the practice monitor, they shall notify the Board within 10 days of

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the end of monitoring and provide the Board with an interim final report. Respondent shall advise the Board Chair or designee within 30 days of cessation of monitoring by the approved practice monitor of the name of a new proposed practice monitor. The proposed practice monitor shall provide the same documentation to the Board as was required of the initial practice monitor.

Early Release

12. After completion of the stipulations set forth in this consent agreement, and upon the practice monitor's recommendation, Respondent may request early release from the consent agreement.

GENERAL PROVISIONS

Provision of Clinical Supervision

13. Respondent shall not provide clinical supervision to associate level licensees accruing and submitting hours towards independent licensure while subject to this Consent Agreement.

Civil Penalty

- 14. Subject to the provisions set forth in paragraph 15, the Board imposes a civil penalty against the Respondent in the amount of \$1,000.00.
- 15. Respondent's payment of the civil penalty shall be stayed so long as Respondent remains compliant with the terms of this Consent Agreement. If Board staff determines that Respondent is noncompliant with the terms of this Consent Agreement in any respect, with the exception of the tolling provision under paragraph 3, the stay of the civil penalty payment shall be automatically lifted and payment of the civil penalty shall be made by certified check or money order payable to the Board within 30 days after being notified in writing of the lifting of the stay.

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- 16. Within 10 days of being notified of the lifting of the stay, Respondent may request that the matter be reviewed by the Board for the limited purpose of determining whether the automatic lifting of the stay was supported by clear and convincing evidence. If the Board receives the written request within 10 days or less of the next regularly scheduled Board meeting, the request will not be heard at that meeting, but will be heard at the next regularly scheduled Board meeting. The Board's decision on this matter shall not be subject to further review.
- 17. The Board reserves the right to take further disciplinary action against Respondent for noncompliance with this Consent Agreement after affording Respondent notice and an opportunity to be heard. If a complaint is filed against Respondent for failure to comply with this Consent Agreement, the Board shall have continuing jurisdiction until the matter is final and the period of probation shall be extended until the matter is final.
- 18. If Respondent currently sees clients in their own private practice, and obtains any other type of behavioral health position, either as an employee or independent contractor, where they provide behavioral health services to clients of another individual or agency, they shall comply with requirements set forth in paragraphs 19 through 21 below.
- 19. Within 10 days of the effective date of this Order, if Respondent is working in a position where Respondent provides any type of behavioral health related services or works in a setting where any type of behavioral health, health care, or social services are provided, Respondent shall provide the Board Chair or designee with a signed statement from Respondent's employer(s) confirming Respondent provided the employer(s) with a copy of this Consent Agreement. If Respondent does not provide the employer's statement to the Board within 10 days of the effective date, the Board will provide Respondent's employer(s) with a copy of the Consent Agreement.

- 20. If Respondent is not employed as of the effective date of this Order, within 10 days of accepting employment in a position where Respondent provides any type of behavioral health related services or in a setting where any type of behavioral health, health care, or social services are provided, Respondent shall provide the Board Chair or designee with a written statement providing the contact information of their new employer and a signed statement from Respondent's new employer confirming Respondent provided the employer with a copy of this Consent Agreement. If Respondent does not provide the employer's statement to the Board within 10 days, as required, Respondent's failure to provide the required statement to the Board shall be deemed a violation of A.R.S. § 32-3251(16)(n) and the Board will provide Respondent's employer(s) with a copy of the Consent Agreement.
- 21. If, during the period of Respondent's probation, Respondent changes employment, resigns, is involuntarily terminated, resigns in lieu of termination, or goes on extended leave of absence for whatever reason that may impact their ability to timely comply with the terms of probation, Respondent shall, within 10 days of the aforementioned acts, inform the Board of their change of employment status. After the change and within 10 days of accepting employment in a position where Respondent provides any type of behavioral health related services or in a setting where any type of behavioral health, health care, or social services are provided, Respondent shall provide the Board Chair or designee a written statement providing the contact information of their new employer(s) and a signed statement from Respondent's new employer(s) confirming Respondent provided the employer(s) with a copy of this Consent Agreement. If Respondent does not provide the employer's statement to the Board within 10 days, as required, Respondent's failure to provide the required statement to the Board shall be deemed a violation of A.R.S. § 32-3251(16)(n) and the Board will provide Respondent's employer(s) with a copy of the Consent Agreement.

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- 22. Respondent shall practice behavioral health using the name under which they are licensed. If Respondent changes their name, they shall advise the Board of the name change as prescribed under the Board's regulations and rules.
- 23. Prior to the release of Respondent from probation, Respondent must submit a written request to the Board for release from the terms of this Consent Agreement at least 30 days prior to the date they would like to have this matter appear before the Board. Respondent may appear before the Board, either in person or telephonically. Respondent must provide evidence that they have successfully satisfied all terms and conditions in this Consent Agreement. The Board has the sole discretion to determine whether all terms and conditions of this Consent Agreement have been met and whether Respondent has adequately demonstrated that they have addressed the issues contained in this Consent Agreement. In the event that the Board determines that any or all terms and conditions of this Consent Agreement have not been met, the Board may conduct such further proceedings as it determines are appropriate to address those matters.
- 24. Respondent shall bear all costs relating to probation terms required in this Consent Agreement.
- 25. Respondent shall be responsible for ensuring that all documentation required in this Consent Agreement is provided to the Board in a timely manner.
 - 26. This Consent Agreement shall be effective on the date of entry below.
- 27. This Consent Agreement is conclusive evidence of the matters described herein and may be considered by the Board in determining appropriate sanctions in the event a subsequent violation occurs.

PROFESSIONAL ACCEPTS, SIGNS AND DATES THIS CONSENT AGREEMENT

| Sam Lample Sam Lample (Nov 9, 2023 15:56 MST) | Nov 9, 2023 |
|---|-------------|
| Samuel S. Lample | Date |

BOARD ACCEPTS, SIGNS AND DATES THIS CONSENT AGREEMENT

| 2 | By: Mi Zarola_ | Nov 9, 2023 |
|----------|---|-------------|
| 3 | TOBI ZAVALA, Executive Director Arizona Board of Behavioral Health Examiners | Date |
| 5 | Nov 9, 2023 | |
| 6 | ORIGINAL of the foregoing filed with: | |
| 7 | Arizona Board of Behavioral Health Examiners 1740 West Adams Street, Suite 3600 | |
| 8 | Phoenix, AZ 85007 EXECUTED COPY of the foregoing sent electronically | Nov 9, 2023 |
| 9 | to: Mona Baskin | |
| 10 11 | Assistant Attorney General 2005 North Central Avenue | |
| 12 | Phoenix, AZ 85004 | |
| 13 | Samuel S. Lample Address of Record | |
| 14 | Respondent | |
| 15 | Robert Beardsley 3030 N Third Street | |
| 16 | Suite 130 Phoenix, AZ 85012 Attorney for Respondent | |
| 17 | , memory for recording to | |
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